

Thank you for choosing EOOM for your mastering needs!

Please email your track(s) to <u>raff@elevenoneonemastering.com</u> along with some information about how you would like your tracks to be mastered. For example, do you want them to be super loud with compromised dynamics? Do you want them nicely balanced with dynamics intact and with a competitive loudness? Do you want them to be a certain LUFS for a particular platform?

Please state whether your master(s) are for Digital or Vinyl use, or both.

Please send a downloadable link via Dropbox, Google Drive, or a similar service. If sending multiple files, please send them in a folder with the folder named accordingly. Please ensure that your artist name is in the file name, and if you run a record label, please check the pre-masters to ensure they adhere to the specific requirements stated here.

Pre-Master Specifications: Please send your pre-masters in either 44.1/48k 16/24 bit, preferably at -10db peak, but no louder than -3db peak. Tracks that are red-lining or with no headroom will be rejected, and you will be contacted to provide adequate pre-masters.

Our mastering days are **Tuesdays** and **Thursdays**. Please send your pre-masters by 8 PM the night before to ensure they are downloaded in time and ready for the following day.

Please allow for a **3-4 business day** turnaround. Our engineer will send over your master(s) via Wetransfer from the same email address above. Please check your spam if you should have received your master(s) on the scheduled date before contacting us. You are allowed **unlimited** revisions per track as we want to ensure you are happy with the result(s).

If you have subscribed to our mastering subscription, you now have access to our Whatts App support number. This number is purely for mix and master questions, feedback, and support. Phone calls will not be taken on this number and please refrain from dropping links or any other media. Voice notes are welcomed as our mastering engineer prefers to communicate more in-depth responses this way. **Email us for the number.**